

Booking a Blood Test Appointment

Information for practice staff to include when communicating and sending out information to patients regarding their blood test appointment. For use on practice website, letters, text message etc.

Routine Blood Tests from your GP

If you have been asked to have a routine blood test you must now book online through Swiftqueue.

You can book your online appointment at [Phlebotomy \(Blood Tests\) | University Hospitals of Derby and Burton NHS \(uhdb.nhs.uk\)](https://uhdb.nhs.uk) Or go directly on the Swiftqueue website: [Online Appointment Healthcare Platform | Swiftqueue](#)

Please note that for a routine test you will not be seen if you attend without an appointment.

When you book, please ensure you have received an email from Swiftqueue as confirmation of your booking.

You do not have to have your test at your nearest clinic, you may find that your waiting time is reduced if you are flexible as to where you have your test.

Please find link below that provides guidance on booking a test:

[How Do I Book My Blood Test Appointment? – Swiftqueue Help Centre \(UK\) \(zendesk.com\)](#)

Urgent Blood Tests Required within 48 hours

If your Blood Test is urgent i.e. within 48 hours, then we do have daily walk-in (Monday to Friday only) slots available at Babington Hospital, Coleman Street Health Centre, Florence Nightingale Community Hospital and St Oswalds. This means you can attend and be seen on the day. The advice is to come early, you may be required to wait.

Important: These are for urgent bloods only and if this is not specified by your GP you will be asked to book via Swiftqueue.

No access to the Internet

We understand that not everyone has internet access. If you do not have internet access then you are able to attend Babington Hospital, Coleman Street Health Centre, Florence Nightingale Community Hospital or St Oswalds (Monday to Friday) and you will be seen as a walk-in appointment. These appointments are only for people who cannot access the internet, if we suspect abuse of this system then we will ask you to book an appointment. The advice is to come early, you may be required to wait.

APPOINTMENT ONLY SITES:

You can book your online appointment at www.uhdb.nhs.uk/service-phlebotomy-blood-tests

ROYAL DERBY HOSPITAL, Uttoxeter Road, Derby, DE22 3NE
Open from 7.30 am until 4.15 pm Monday to Friday

HEANOR, Old Fire Station, Wilmot Street, Heanor, Derby, DE75 7EF
Open from 7.30 am until 12.30 pm Monday to Friday

RIPLEY HOSPITAL, Sandham Lane, Ripley, DE5 3HE
Open from 8.00 am until 1.00 pm Monday to Friday

ILKESTON HOSPITAL, Heanor Road, Ilkeston, DE7 8LN
Open from 7.00 am until 7.00 pm Monday to Friday
[Weekend appointments available, must be booked via Swiftqueue.](#)

APPOINTMENTS AND WALK-IN APPOINTMENTS FOR URGENT BLOODS AND THOSE WHO DO NOT HAVE INTERNET ACCESS

BABINGTON Hospital, Derby Road, Belper, Derby, DE56 1WH
Open from 8.00 am until 3.30pm Monday to Friday

COLEMAN STREET, Coleman Health Centre, Coleman Street, Derby, DE24 8NH
Open from 8.00 am until 3.30pm Monday to Friday

ST OSWALDS, Clifton Road, Ashbourne, Derby, DE6 1DR
Open from 8.30 am until 12.30pm Tuesday and Thursday

FLORENCE NIGHTINGALE HOSPITAL, London Road, Derby, DE1 2QY
Open from 7.00 am until 7.00pm Monday to Friday
[Weekend appointments available, must be booked via Swiftqueue.](#)

Important:

You do not have to have your test at your nearest clinic, you may find that your waiting time is reduced if you are flexible as to where you have your test

DERBY URGENT TREATMENT CENTRE
Osmaston Road, Derby, DE1 2GD

ADULT APPOINTMENTS (12 years and over)

You can book your online appointment at www.uhdb.nhs.uk/service-phlebotomy-blood-tests

Appointment & Walk-in

Monday 10.00am to 1.00pm (temp to 31/03/2023)

Tuesday 10.30am to 1.00pm (temp to 31/03/2023)
Tuesday 3.00pm to 7.00pm (temp to 31/03/2023)

Wednesday 3.00pm to 4.00pm (temp to 31/03/2023)
Wednesday 4.00pm to 7.00pm

Thursday 3.30pm to 4.00pm (temp to 31/03/2023)
Thursday 4.00pm to 7.00pm

Friday 3.30pm to 4.00pm (temp to 31/03/2023)
Friday 4.00pm to 7.00pm

Saturday 8.00am to 12.00pm

Sunday 8.00am to 12.00pm

CHILDRENS APPOINTMENTS (Under 12 years)

You can book your online appointment at www.uhdb.nhs.uk/service-phlebotomy-blood-tests

Appointment Only

Monday 1.00pm to 7.00pm

Tuesday 8.00am to 10.30am